

Workforce Engagement



Your recent experiences of accessing health and social

care services

myGP/app!

I can't get an appointment with my GP

what is self care?

66 To me, self-care is doing what you can to sort yourself out "

What should good health and care services wok like?

FOR EVERYONE!

公子子是

late appointments for proffessionals / working people only



Elderly people don't use technology

APPOINTMENT WAITING TIMES ARE TOO LONG



FREE CAR PARKING

BE MORE APPROACHABLE

www. online

e directories social media

care 29



I use the orgent treatment centre for everything

→ | → | → REFERRAL

" I need to go to 4/5 appointments before referral "

live need someone watching over whole system Talk to the hospital online

eg "Dorit forget your appointment"

Ideas for decision makers to improve services?

mental health Services in crisis

66 Being able to manage work, school, mental nealth inthout burning out 22

If you/your employee became ill what would you they do?

66 Work is good at giving us time off for appointments



GP

people in crisis can't attend appointments and get removed from services

mental health patients need Stability in who is providing their care

