

**Christine Bispham, 68, has been volunteering on the meet and greet desk at Westmorland General Hospital for 3 1/2 years.**

**She enjoys helping and interacting with the public which is part of her voluntary role with University Hospitals of Morecambe Bay NHS Foundation Trust.**



### **How did you become a volunteer?**

I saw the vacancy on the volunteering website.

I decided to apply because in the 90s I had worked in the Blackhall Unit at Westmorland General Hospital and decided I would like to go back.

### **What does your role involve?**

My role involves helping the public to find where they need to be in the hospital for their appointment, organise their transport at times and generally answer any queries.

### **What have been the best bits and challenges of your role?**

The best part of the job is meeting and interacting with the public.

The challenges are looking for wheelchairs and reuniting husbands with wives when they lose each other.

### **Top tips for people wanting to get into volunteering:**

My top tips would always to be welcoming and friendly. We are often the first people the patients see when entering the hospital.

### **How can people apply for a volunteering role with UHMBT?**

To apply for a volunteering role people could apply via the volunteering website [here](#).

People could also contact Shirley Rigby, Volunteer Co-ordinator on [shirley.rigby@mbht.nhs.uk](mailto:shirley.rigby@mbht.nhs.uk) or 01539715288.